

## Non Motor claims Process

- Claim form can be obtained from [www.intersure.co.za](http://www.intersure.co.za) or email [claims@intersure.co.za](mailto:claims@intersure.co.za)
- Completed forms and required documentation can be sent to [claims@intersure.co.za](mailto:claims@intersure.co.za)
- On receipt of claim, confirmation of receipt will be given via email/ sms.
- Claims to be registered with insurer (24 hours)
- A claims technician will then be appointed (24 Hours)
- Depending on the value and/ or merits of the claim an assessor will be appointed or not

### Supporting documentation required for **Damaged** property / goods / other equipment:

- Completed Property Loss claim form
- A damage report (stating cause of damage)
- A repair / replacement quotation (s)

### Supporting documentation required for **Stolen** property / goods / electronic equipment:

- Completed Property Loss claim form (with SAPS detail)
- Proof of forcible and violent entry into the building or vehicle (photo's/ invoice/footage)
- Proof of ownership of stolen goods
- Replacement quotation (s) for stolen goods

[24 Hour Emergency Home assist – Contact 0861 111 030](tel:0861111030)